MLTI Mac/iPad Content Migration
June 2016

Requirements

- MLTI iPad with active iCloud account
- MLTI Mac with external storage or replacement Mac

For Additional Assistance

Please contact the MLTI AppleCare Help Desk at:

- (800) 919-2775 pin 4MLTI
- http://www.info.apple.com/mlti

iPad-iPad Migration

Back up

Follow the instructions below for specific steps on backing up your device to iCloud, as well as an overview of what iCloud backs up.

- **How to back up your iPhone, iPad, and iPod Touch**
  http://support.apple.com/en-us/HT203977

- i**Cloud: iCloud storage and backup overview**
  http://support.apple.com/kb/PH12519

Turn in

Prior to turning in your iPad follow the steps below to ensure any/all personal data is removed:

- **What to do before selling or giving away your iPhone, iPad, or iPod touch**
  http://support.apple.com/en-us/HT201351

Restore

Follow the steps below on transferring your iCloud backup to your new device:

- **Transfer content from your previous iOS device to your new iPhone, iPad, or iPod touch**
  http://support.apple.com/en-us/HT201269

Resources

See below for additional information on backups, restores, and iCloud storage.

- **If iCloud Backup couldn't be completed or you can't restore**
  http://support.apple.com/en-us/ht203516

- **Managed your iCloud Storage**
  http://support.apple.com/en-us/HT204247

Mac-Mac Migration

Migrating Content (when old & new devices are available)

If both old and new Macs are available to you, follow the instructions below to move content between devices using the built in Migration Assistant. For the best results, use a Thunderbolt cable for transferring content whenever possible.

- **Move your content to a new Mac**
  http://support.apple.com/en-us/HT204350

Migrating Content (when only one device is available)

When only one device is available to you, follow the instructions below to back up and restore your Mac to an external hard drive or network storage using the built in Time Machine utility.

- **Use Time Machine to back up or restore your Mac**
  http://support.apple.com/en-us/HT201250

Turn in

Prior to turning in your Mac follow the steps outlined below to ensure any/all personal data is securely removed.

- **What to do before selling or giving away your Mac**
  http://support.apple.com/en-us/HT201065

CrashPlan

If you are backed up content using CrashPlan, see the restore instructions below.

- **Restore from CrashPlan PROe Backup**
  http://maine.gov/doe/mlti/procedure/apple/MLTI_restorefromcrashplan.pdf

Resources

See below for additional information on backups, restores, and iCloud storage.

- **Archive or make copies of your iCloud data**
  http://support.apple.com/en-us/HT204055

- **If you can't back up or restore your Mac using Time Machine**
  http://support.apple.com/en-us/HT204157

iPad-Mac Migration

Back up

Follow the instructions below for specific steps on backing up your iPad to iCloud. For content created in third party apps see each app's documentation.

- **How to back up your iPhone, iPad, and iPod Touch**
  http://support.apple.com/en-us/HT203977

- **Archive or make copies of your iCloud data**
  http://support.apple.com/en-us/HT204055

Turn in

Prior to turning in your iPad follow the steps below to ensure any/all personal data is removed.

- **What to do before selling or giving away your iPhone, iPad, or iPod touch**
  http://support.apple.com/en-us/HT201351

Restore

Follow the steps below to log into iCloud on your Mac and access to contacts, calendars, reminders, notes, Safari bookmarks, and iCloud Drive documents created on your iPad. You can also log into http://www.icloud.com to access content on the web.

- **Set up iCloud on all your devices**
  http://www.apple.com/icloud/setup/mac.html

Resources

See below for additional information on backups, restores, and iCloud storage.

- **If iCloud Backup couldn't be completed or you can't restore**
  http://support.apple.com/en-us/ht203516

- **Managed your iCloud Storage**
  http://support.apple.com/en-us/HT204247

- i**Cloud: iCloud storage and backup overview**
  http://support.apple.com/kb/PH12519

Mac-iPad Migration

Back up

Follow the instructions below for specific steps to setup iCloud on your Mac. Documents created on your Mac can be moved to iCloud Drive to ensure access on your new iPad. See the pages below for specific instructions.

- **Set up iCloud on all your devices**
  http://www.apple.com/icloud/setup/mac.html

- **iCloud Drive FAQ**
  http://support.apple.com/en-us/HT201104

Turn in

Prior to turning in your Mac follow the steps outlined below to ensure any/all personal data is securely removed.

- **What to do before selling or giving away your Mac**
  http://support.apple.com/en-us/HT201065

Restore

Follow the steps below to log into iCloud on your iPad to access to contacts, calendars, reminders, notes, Safari bookmarks, and iCloud Drive documents created on your Mac.

- **Sign in with your Apple ID on a new device**
  http://support.apple.com/en-us/HT204053

Resources

See below for additional information on backups, restores, and iCloud storage.

- **If iCloud Backup couldn't be completed or you can't restore**
  http://support.apple.com/en-us/ht203516

- **Managed your iCloud Storage**
  http://support.apple.com/en-us/HT204247

- i**Cloud: iCloud storage and backup overview**
  http://support.apple.com/kb/PH12519